



## Hearing Technology Resource Specialist

### **Vendors of Hearing Assistive Technology**

**Note:** Vendors listed sell hearing assistive technology from many different manufacturers. Many manufacturers listed may also have on-line stores. Both vendors and manufacturers may have on-line catalogs or offer the option of requesting a catalog by US mail. Vendors and manufacturers generally offer the option to return equipment within 30 days, with full refund, if the product does not meet the consumer's needs. When equipment malfunctions it is generally returned to the manufacturer for repairs. Some vendors will match prices found elsewhere on the Internet.

#### **HARC Mercantile**

5413 S Westnedge Ave, Suite A  
Portage, Mi 49002  
Phone: 800-445-9968  
269-324-1615

[Email: info@harc.com](mailto:info@harc.com)  
<http://harc.com/>

#### **Harris Communications**

15155 Technology Drive  
Eden Prairie, MN 55344  
Phone: 800-825-6758  
<http://www.harriscomm.com>

#### **Teltex, Inc.**

1081 West Innovation Drive  
Kearney, MO 64060  
Voice: (888) 515-8120  
TTY: (888) 515-8120  
Tel: (816) 628-1949  
Fax: (816) 635-4043  
[Email: info@teltex.com](mailto:info@teltex.com)  
<http://www.teltex.com/>

# Manufacturers of Hearing Assistive Technology

## **Amplicom**

3401 Merrick Road  
Wantagh, NY 11793  
Phone: 1-516-783-7171  
[www.amplicom.com](http://www.amplicom.com)

Phone: 1-800-648-7923  
[www.lifetonesafety.com](http://www.lifetonesafety.com)

## **Bellman & Symfon**

Email: [info@bellman.com](mailto:info@bellman.com)  
[www.bellman.com](http://www.bellman.com)

## **Clarity**

6131 Preservation Drive  
Chattanooga, TN 37416  
Phone: 1-800-426-3738  
Email: [claritycs@plantronics.com](mailto:claritycs@plantronics.com)  
[www.clarityproducts.com](http://www.clarityproducts.com)

## **ClearSounds**

1743 Quincy Avenue, Suite 155  
Naperville, IL 60540  
Phone: 800- 965-9043  
Email: [michelle.maher@clearsounds.com](mailto:michelle.maher@clearsounds.com)  
<http://www.clearsounds.com/>

## **Comfort Audio**

411 E. Business Center Drive  
Suite 109  
Mount Prospect, IL 60056, USA  
Phone: 1-888-421-0843  
E-mail: [usa@comfortaudio.com](mailto:usa@comfortaudio.com)  
[www.comfortaudio.us](http://www.comfortaudio.us)

## **Geemarc**

5 Swallow Court  
Swallowfields  
Welwyn Garden City  
Hertfordshire  
AL7 1SB  
Phone: +44 (0) 1707 372372  
[www.geemarc.com](http://www.geemarc.com)

## **Lifetone Technology**

800 Research Parkway, Suite 339  
Oklahoma City, OK 73104

**Noizfree**

<http://www.noizfree.com/>

**Serene Innovations**

14731 Carmenita Road

Norwalk, Ca. 90650

Phone: 866.376.9271

[Email: info@sereneinnovations.com](mailto:info@sereneinnovations.com)

<http://www.sereneinnovations.com/>

**Silent Call Communications**

5095 Williams Lake Road

Waterford, MI 48329 Phone: 800-

572-5227 or

248-673-7353

[Email: Sales@SilentCall.com](mailto:Sales@SilentCall.com)

[www.silentcall.com](http://www.silentcall.com)

**Sonic Alert**

850 Stephenson Hwy.

Troy, MI 48083

Phone: 248-577-5400

[Email:](mailto:CustomerService@sonicalert.com)

[CustomerService@sonicalert.com](mailto:CustomerService@sonicalert.com)

[www.SonicAlert.com](http://www.SonicAlert.com)

**Williams Sound**

10300 Valley View Road

Eden Prairie, MN 55344

Phone: 800.843.3544

[Email: info@williamssound.com](mailto:info@williamssound.com)

[www.williamssound.com](http://www.williamssound.com)

# Induction Loop Systems

## **Contacta USA, Inc**

Richard McKinley

11952 James St

Holland, MI 49424

voice 1.800.968.2444

<http://www.contactaglobal.com/us/>

## **Hearing Loop Systems**

Bill Hop, Senior Account Executive

11952 James St

Holland, MI 49424

voice 1.800.968.2444

Direct: (616) 820-1288

Cell: (616) 430-3085

Fax: (616) 392-6880

[Email: billh@hearingloopsystems.com](mailto:billh@hearingloopsystems.com)

[www.hearingloopsystems.com](http://www.hearingloopsystems.com)

## **LoopAmerica**

PO Box 81032

Rochester Hills, MI 48308

Phone: 248-783-1104

[Email: tkrutz@loopamerica.com](mailto:tkrutz@loopamerica.com)

<http://www.loopamerica.com/about.html>

## **Oval Window Audio**

33 Wildflower Court

Nederland, CO 80466, U.S.A.

Phone/Fax: (303) 447-3607

[Email: info@ovalwindowaudio.com](mailto:info@ovalwindowaudio.com)

<http://www.ovalwindowaudio.com>

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Disclaimer: Inclusion or exclusion of manufacturers or vendors of hearing assistive technology on these lists does not mean endorsement or suggest disapproval by Hearing Loss Association of America Michigan State Association.

# Captioned Telephones

**NOTE:** The Federal Communication Commission (FCC) regulations require that a person needing a captioned phone provide a Professional Certification form completed by a professional. Without this form, the consumer is required to pay \$75 to receive the captioned phone and captioned telephone services. **The forms for each of the phones exist at the end of this document.**

Per a recent change in regulations by the Federal Communications Commission (FCC), all users of Internet-based Captioned Telephone services must register. This requirement is part of the FCC's effort to protect the captioning service from potential misuse by individuals who do not need captioning support.

## CapTel

Phone: 800-233-9130

Captions provided by: <http://www.hamiltoncaptel.com/>

Email: [CapTel@CapTel.com](mailto:CapTel@CapTel.com)

[www.captel.com](http://www.captel.com)

User Guides: <http://www.captel.com/downloads.php>

Registration form: <http://www.captel.com/pdf/CapTel-User-Registration.pdf>

Professional Certification form:

[http://www.hamiltoncaptel.com/downloads/library/Hamilton\\_CapTel\\_HHc\\_Order\\_Form.pdf](http://www.hamiltoncaptel.com/downloads/library/Hamilton_CapTel_HHc_Order_Form.pdf)

## CaptionCall

Phone: 1-877-557-2227

Captions provided by: CaptionCall

Email: [support@CaptionCall.com](mailto:support@CaptionCall.com)

[www.captioncall.com](http://www.captioncall.com)

User Guide: [https://www.captioncall.com/Captioncall/CaptionCall/media/installdetails/CaptionCall\\_User-Guide\\_v1.2.pdf](https://www.captioncall.com/Captioncall/CaptionCall/media/installdetails/CaptionCall_User-Guide_v1.2.pdf)

Registration form: [https://www.captioncall.com/CaptionCall/CaptionCall/media/installdetails/FORM\\_Registration.pdf](https://www.captioncall.com/CaptionCall/CaptionCall/media/installdetails/FORM_Registration.pdf)

Professional Certification form:

[https://www.captioncall.com/CaptionCall/CaptionCall/media/installdetails/Professional\\_Certification.pdf](https://www.captioncall.com/CaptionCall/CaptionCall/media/installdetails/Professional_Certification.pdf)

## Clarity

Phone: 800-426-3738

Captions provided by: [www.clearcaptions.com](http://www.clearcaptions.com)

<http://shop.clarityproducts.com/products/clarity/ensemble/?cat=amplified-captioned-phones>

User Guide: [https://www.clearcaptions.com/downloads/Ensemble\\_UserGuide\\_RevA.pdf](https://www.clearcaptions.com/downloads/Ensemble_UserGuide_RevA.pdf)

Self Certification available during registration